

Incidents updates & appeals during this week !

Were you in the areas mentioned below recently? Did you see anything suspicious?

We are circulating this information in case you were visiting these areas and so you are aware of any crime trends that may be developing, helping you stay one step ahead of the opportunist criminal.



RC17074550 – SECURE YOUR PROPERTY WARNING - following burglaries in Conwy & Denbighshire
Police are urging people to ensure their property is secure following a spate of residential burglaries which have resulted in vehicles being stolen. During the past two weeks reports were received of burglaries in insecure properties in Betws y Coed, Dolwyd, Rhos on Sea & St Asaph. In each case keys & other items have been stolen. Offenders have then taken the vehicles from outside the addresses.

IMPORTANCE OF ADEQUATE SECURITY: on all windows & doors & that people ensure they are locked at all times. If you are planning on going on holiday please arrange for a neighbour or friend to carry out regular checks of your home & leave some lights on. **Please avoid advertising the fact you are not at home for several days on social media.**

Reminder - If you are not at home, timer plugs and simulated TV lights can be purchased to assist in making it look like someone is at home - visit our online shop for more information on these items and other items that may assist <http://www.owlcymru.org/shop/alarms.html>

RC17077899 - Former Hotpoint site damaged

Police together with North Wales Fire & Rescue Service are investigating an incident on the former Hotpoint site in Bodelwyddan. Sometime between Saturday 27th & Sunday 28th May, extensive damage was caused to one of the buildings which had been used as a training facility. The building is so badly damaged by acts of vandalism, with almost every pane of glass smashed, every door & window damaged. Attempts have also been made to set fire to some of the fixtures & fittings, hence North Wales Fire & Rescue Service are assisting with this investigation. Security patrols are now increased on the site & enquiries to identify the offenders are in progress

RC17079175 – Theft from Shed in Mold – Appeal for information

A shed has been entered in the Upper Bryn Coch area of Mold. The incident occurred overnight between 30th & 31st May 2017. Damage was caused to padlocks to gain entry. A bike & lawnmower was stolen.
Green Qualcast Lawnmower
Blue & orange Scott Aspect 930 Push bike, valued at around £550



RC17082544 - Theft of push bike in Shotton

A Paradox mountain bike, described as blue with 21 gears, union jack sticker under the frame has been stolen whilst left unattended outside 'Not just a newsagent' store, Chester Road West in Shotton. This occurred sometime between 20.00 – 20.10 hours of Monday 5th June 2017



Theft from vehicles: Buckley & Sychdyn neighbourhoods

Police are continuing to receive reports following thefts from motor vehicles in the Buckley & Sychdyn neighbourhoods. Please secure your vehicles, remove all valuables & be vigilant. Report any suspicious activities to 101 immediately.

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Shed Broken into In Benar View area of Blaenau Ffestiniog

Police are investigating an incident in the Benar View area of Blaenau Ffestiniog where a shed was entered. The incident occurred between 3rd & 4th June.

Message from North Wales Fire and Rescue Service – Fault identified

A fault has been Identified with a small number of Beko and Bloomberg Condenser tumble driers purchased between May 2012 & May 2013. Models involved are in the additional link in this alert Click on link within alert to view more information

FOUND-MISSING : Boy from Holywell has now been found – thanks to public for your help

Connor was reported missing from Holywell an alert was circulated to seek his whereabouts. We are pleased to report that Connor has been found safe and well



MISSING/V082562 : John Williams age 44 years

John Williams has been reported missing from Cheshire area. He is age 44 & is believed to be in the Fairbourne area. If you see him, please report to 101 quoting OWL Watch V082562



Wanted Person – Jackson Hart – has been arrested !

Wanted person Jackson Hart, owl alert circulated in last weeks Crime Watch News Bulletin, was arrested in Bangor. **Thanks to Public for your assistance**

Bike found ! Deeside neighbourhood - do you know who this belongs to?

Police have recovered a boys mountain bike from Deeside on June 3rd. It is dark in colour & has a number of coloured stickers on it as attached picture – **INCIDENT REF RC17080807**



Property Watch Information reported

OWL CYMRU 0518 – Persons attempting to sell boxed item containing ‘amplifier’ contained old VCRs

We have received a report from a Property/pawn shop that two females have attempted to sell an item a boxed ‘brand new, never been opened Yamaha stereo amplifier’ at their store within their store on Thursday afternoon. A price was agreed. Fortunately, the staff insisted on opening the box because they found that it was weighted with old VCR videos, not an amplifier. When the box was opened the females claimed they didn’t know that they were in there. The persons attempting to sell this were two females, one aged around 20 years, the other more middle aged. The proprietor wished to make other property/pawn shops aware and to remind staff to be vigilant

DOORSTEP COLD CALLERS



Purchasing or using the services of cold callers can be a risky business, as if something goes wrong with the service, or product, they may prove difficult to trace. **Some cold callers are also linked to burglaries, or other criminal activity.** Reputable, local traders can be found via North Wales Trading Standards Services ‘Buy With Confidence’ Schemes information visit



www.buywithconfidence.gov.uk

watch@owlcymru.org Tel : 01352 708118 or dial 101 ask for extension 84144

ONLINE CRIME PREVENTION SHOP <http://www.owlcymru.org/shop/shop.html>



OWL



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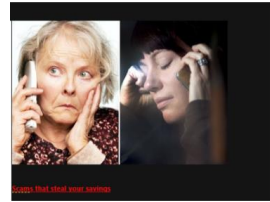
Cold Caller in Deeside offering Path, driveway and Garden services

Flintshire Trading Standards have received reports from residents of a trader leafletting & cold calling in the Deeside area, although they are likely to be moving around various parts of North Wales. The trader was offering path, driveway and other garden maintenance services. There were two males in a white pick up style van. They were leafletting & also cold calling. A resident reported that they employed their maintenance services previously but has had a negative experience both in regards to price & workmanship. Trading Standards would like to advise residents to say no to cold callers, employing cold callers carries many risks to both personal safety & also to the safety of your property. You do not know if the trader is honest, or if they are capable of carrying out the work they are advertising they can do. Remember you do not have to answer the door and you can say NO to any callers

Cold Calling Telephone Calls

Below is the latest cold calling telephone calls received this week. Please remember, do not pass on any personal or banking information to a telephone cold caller. Remember, scammers can be well prepared before making their call. This helps them make their story more convincing. They can find information from many sources including Google, social media (ie Facebook/Twitter) & numerous other sources

Resident reported having received a telephone cold call, she was expecting a call from a chemist so was caught unaware & before she knew it she had confirmed her details with the cold caller. The call was from a company who claimed that she had **won a 'large prize'** & that it was going to be delivered at 10.30am in the morning. As she was an OWL member she was immediately suspicious & contacted our office for advice. The resident had not entered a competition & there was no contact number to ring the company so she was advised not to answer the door. No further information is known at this stage but if you wish to seek advice as to whether a 'prize' you have been told you have won is genuine contact Citizens Advice Consumer helpline on 03454040506 – more contact details information is in this link <https://www.citizensadvice.org.uk/wales/consumer/get-more-help/if-you-need-more-help-about-a-consumer-issue/>



A resident has received a telephone cold call claiming to be from TalkTalk relating to **'unusual activity'** on their laptop 'in the early hours'. The caller claimed that the **'activity' originated from areas in the Middle East**. This was obviously an attempt to panic them, but as the resident received OWL alerts she told them she wouldn't give them access & contacted TalkTalk directly herself who confirmed it was a scam. Please enter the details of this link into your browser to view advice from Action Fraud relating to calls of this nature. <http://www.actionfraud.police.uk/fraud-az-microsoft-frauds>

Remember, telephone numbers can be 'SPOOFED' so they can appear to be local numbers or even a number known to you, so unfortunately, you cant trust that the number shown on your caller display is the genuine number.

Some nuisance calls can be blocked by Telephone Preference Service. This does not include calls from abroad. For more information visit their website

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www.owlcymru.org



ONLINE WATCH LINK ASSOCIATION

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<http://www.tpsonline.org.uk/tps/index.html> . Contact your own telephone service provider to see how they can assist with nuisance calls. Some offer a 'call screening' type service where a caller has to announce who they are before you choose whether you answer the phone or not. They may be able to assist you in other ways.

CALL BLOCKERS ARE AVAILABLE FROM OWL WATCH CYMRU PROTECT – online crime prevention shop at a neighbourhood discounted price

A scam is simply a scheme to con someone out of their money, the best way to deal with the scammers is by hanging up the telephone. Once you show the slightest interest in their scheme they will repeatedly contact and harass you.

Some things to remember:



SCAMS
TARGET YOU
PROTECT YOURSELF

SCAM AND SUSPICIOUS E MAILS, TEXTS OR LETTERS

Remember, scam and phishing e mails are designed to panic you into reacting, or make you respond without thinking. Never automatically click on a link or respond without being sure that the sender is genuine

A resident has received an email, from 'Gateway Gov UK' claiming that the recipient is entitled to a refund from HMRC (Her Majesty's Revenue & Customs). The e mail invites the resident to click on the link to claim their refund. We would like to remind residents that HMRC would not contact you in this way and suspicious e mails of this type can be sent to phishing@hmrc.gsi.gov.uk for them to check

A resident has received an email claiming the recipient has been 'approved to receive' over a million US Dollars relating to the UN Humanitarian Aid/Poverty Alleviation program. It states that the funds have been deposited at a Western Union payout centre and they have 'given Western Union the responsibility of transferring the funds'. It then goes on to say the installments will be paid in daily amounts and can be collected from numerous Western Union outlets in the recipients location. To claim the money the recipient has to provide their full name, address and telephone number. They state upon receipt of this information the first transaction will be activated. Suspicious e mails of this type can be forwarded to spoof@westernunion.com . This may have been an attempt to obtain the recipients personal details or an 'Advanced Fee Fraud' where the fraudsters would have asked for advance or upfront payments for 'Administration costs' towards arranging the payments – which would never have materialised. More information is in the link <http://www.actionfraud.police.uk/fraud-az-advance-fee-fraud>



ActionFraud
National Fraud & Cyber Crime Reporting Centre
0300 123 2040

A resident has received an email claiming to be from Amazon relating to a purchase to the value of £300. The resident had not made the purchase & this was an attempt to panic the resident to enter their details into the link. Please enter details of the below link into your browser for advice from Amazon on identifying scam e mails claiming to be from them <https://www.amazon.co.uk/gp/help/customer/display.html?nodeId=201489210>

ActionFraud
National Fraud & Cyber Crime Reporting Centre
0300 123 2040

ADVICE: Do not reply to scammers - Please see below our usual advice on dealing with unsolicited e mails.

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- Do not click on any links or open attachments contained within unsolicited emails.
- Do not reply to scam emails or contact the senders in any way.
- If an email appears to have come from a person or organisation you know of but the message is unexpected or unusual, contact them directly via another method to confirm that they sent you the email.
- If you receive an email which asks you to login to an online account via a link provided in the email, instead of clicking on the link, open your browser, go directly to the company's website yourself.
- If you have clicked on a link in the email, do not supply any information on the website that may open.
- If you think you may have compromised the safety of your bank details and/or have lost money due to fraudulent misuse of your cards, you should immediately contact your bank, and report it to Action Fraud by calling 0300 123 2040, or visiting www.actionfraud.police.uk

When your wedding bells should become 'alarm bells'

With the upcoming "Wedding Season", and for those individuals who are considering making plans for next year and beyond, you should be aware of the potential risks of fraud involved.

According to 'bridesmagazine.co.uk', in 2017 the average wedding cost spend is approximately £30,111. This will be paid out to multiple vendors, including; photographers, caterers, reception venues and travel companies, to name a few. Many of these services will require booking at least several months in advance and you may be obliged to pay a deposit or even the full balance at the time.

Being aware of the potential risks and following the below prevention advice could minimise the likelihood of fraud:

Paying by Credit Card will provide you with protection under Section 75 of the Consumer Credit Act, for purchases above £100 and below £30,000. This means that even if a Company goes into liquidation before your big day, you could claim a refund through your Credit Card Company. Social Media - Some Companies run their businesses entirely via social media sites, offering low cost services. Whilst many are genuine, some may not be insured or may even be fraudulent. There are a few things you can do to protect yourself;

- Ensure you obtain a physical address and contact details for the vendor and verify this information. Should you experience any problems, you will then be able to make a complaint to Trading Standards or consider pursuing via the Small Claims Court.
- Ensure you obtain a contract before paying money for services. Make certain you fully read and understand what you are signing and note the terms of cancellation.

Consider purchasing Wedding Insurance - Policies vary in cover and can be purchased up to two years in advance. They can protect you from events that would not be covered under the Consumer Credit Act.

Complete research on each vendor, ensuring you are dealing with a bona fide person or company. Explore the internet for reviews and ratings and ask the vendor to provide details of past clients you can speak to. You should do this even if using companies recommended by a trustworthy friend or source.

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For services such as wedding photographers, beware of websites using fake images. Look for inconsistencies in style; Meet the photographer in person and ask to view sample albums. If you like an image from a wedding, ask to view the photographs taken of the whole event so you can see the overall quality.

Remember, if something appears too good to be true, it probably is!

Caught on Camera

RC17063697 – Rhyl

Date: 04/05/2017



The identity of this male is sought to assist with an investigation at Rhyl on the 04/05/2017

Can you help us to identify



Can you help North Wales Police trace these people?



Caught on Camera: Can you help North Wales Police trace these peo...
Officers would like to speak to these three men in relation to incidents across North Wales

**THERE IS
NOTHING
GOOD
ABOUT
STOLEN
GOODS**

Handling stolen property helps burglars to continue committing crime



Do you have information on those handling stolen goods?

Contact the charity Crimestoppers anonymously on 0800 555 111 or www.crimestoppers-uk.org
It may be a bargain to you but to the victim it is stolen memories and it continues their trauma. And the next victim could be you or your family or friends.



HANDLING STOLEN GOODS – can you help ?

If you have any information about – tell in confidence
It may sound like a bargain – but are you funding a criminal’s lifestyle ?

Think about the Victim ?

Anyone caught buying stolen goods could get upto 14 years in prison



**WYTHNOS GWIRFODDOLWYR
VOLUNTEERS' WEEK**

**A BIG THANK YOU TO ALL OF OUR
COMMUNITY CRIME PREVENTION
VOLUNTEERS**

Please keep up the good work



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RECRUITMENT OPPORTUNITIES

Could you be a Special Constable or a Prison Officer ?

@NWPolice Special Constabulary are now recruiting volunteer police officers. We NEED you! north-wales.police.uk/recruitment-ho...



Could You Be a Prison Officer? HMP Berwyn Opens Applications For New Staff



Could You Be a Prison Officer? HMP Berwyn Opens Applications For...
Could you be a Prison Officer? Members of the public who think they may have what it takes to work in the role are being invited to submit an applica...

INDEPENDENT INQUIRY INTO CHILD SEXUAL ABUSE – TRUST PROJECT

IICSA INDEPENDENT INQUIRY INTO CHILD SEXUAL ABUSE TRUTH PROJECT

We want to hear from you if:
● you were sexually abused as a child and
● you were let down by an organisation that should have protected you.

What you tell us will help us to understand how and why children were failed and find better ways to protect children in the future.

You can share your views and experiences with us in a supportive and confidential setting through the Truth Project.

You will be listened to with compassion and won't be judged.

To find out more or share your experiences, visit www.iicsa.org.uk or call 0800 917 1000

If you choose to share your experience with us, you are helping us to investigate failings to protect children from sexual abuse. As part of the Inquiry's Truth project, we want to hear from:

- Anyone who was sexually abused as a child in an institutional setting like a care home, a school, a hospital, or a religious, voluntary or state organisation
- Anyone who first came into contact with their abuser in an institutional setting
- Anyone who was sexually abused as a child & reported their sexual abuse to a person in authority for example a police officer, a social worker or a teacher where the report was either ignored or not acted on properly.

Inquiry Office for Wales
Swyddfa'r Ymchwiliad i Gymru

email| contactwalesinquiryoffice@iicsa.org.uk
phone| 02921 674047
phone **0800 917 1000** (information line)
twitter| @InquiryCSA
website| www.iicsa.org.uk
youtube| [IICSA Youtube channel](#)

The IICSA has been set up to look at the ways organisations in England & Wales may have failed to protect children from sexual abuse.

The Truth Project gives people who have experienced child sexual abuse the opportunity to share their views & experiences with us in a supportive & confidential setting. We understand that talking about, or even thinking about, what happened to you as a child can be difficult. We will provide support while you share your experiences with us.

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