

Incidents updates & appeals during this week !

Were you in the areas mentioned below recently? Did you see anything suspicious? We are circulating this information in case you were visiting these areas and so you are aware of any crime trends that may be developing, helping you stay one step ahead of the opportunist criminal.



If you have any information relating to any of these incidents, please contact North Wales Police by dialling 101 quoting OWL CYMRU/reference number.

Appeal Rhyl Murder – Detectives ask Taxi Driver to Come forward

A taxi driver, who had to drive through a crowd of people near where a man was stabbed to death, has been asked to come forward. Detectives investigating the murder of a 37-year-old shopkeeper in Rhyl last month have appealed for the driver to get in touch as he may have vital information. Police say they believe that a taxi had to slow down almost to a stop as it maneuvered through a crowd of people on Prince Edward Avenue Rhyl at around 3am on the morning of Sunday April 30th. The vehicle is described a saloon or long-shaped vehicle, light in colour similar to a Vauxhall Vectra. Police are appealing for the driver to come forward or anyone else who may have information which could assist their investigation. Please call 101 quoting OWL Cymru/V061153

Man arrested on suspicion of murder in search for Tracey Kearns

A man has been arrested on suspicion of murder in search for Tracey Kearns. Police have arrested a 48 year old man from Kinmel Bay on suspicion of murder in connection with the disappearance of 43 year old Tracey Kearns. Tracey, also from Kinmel Bay, has not been seen since Sunday May 7. The arrested man is known to Tracey and is currently in custody at St Asaph. Tracey has not yet been found and Police are still appealing to the public for information about her movements after 8pm on Sunday May 7. There will be an increased police presence in Kinmel Bay as officers conduct their enquiries and Police would like to thank the public for their cooperation so far. Tracey is described as 5ft 3ins tall with sandy shoulder length hair. Please call 101 quoting OWL Cymru/V066820



Burglary in Shotton – Appeal for Information

A burglary has occurred in the Llys Hafan area of Shotton. The incident occurred on 28th April. Entry has been made via an unlocked door. A plain gold wedding band has been stolen. Although there is no better description of the property, Police are asking if anyone attempted to sell a similar item within days of the burglary. Please call 101 quoting OWL Cymru.RC17059877

STOLEN : Generator in Broughton



Sometime between 20:00 hours on 03/03/2017 and 07:00 hours on 04/03/2017 unknown offender(s) have climbed into the back garden of an address in WESTMINSTER ROAD, BROUGHTON and stolen a generator which belonged to a worker for a driveways company, who was doing some work at the property (similar to the one in the picture)

It has a HONDA engine and could produce 4Kw of electrical power. It has a yellow 110v and a blue 240v outlet and a RED fuel tank around 6" deep. Call 101 quoting OWL Cymru/RC17046858



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THEFT: from Vehicle near Moel Famau

There has been a report of the theft of a roof rack from a white coloured Landrover Discovery vehicle parked, unattended in a car park in the Bwlch Penbarras area near Moel Famau. The incident occurred between 1730 hrs and 2030 hrs on 7th May. It was a Safari type roof rack which would have required at least two offenders, with tools to remove and a vehicle to take it away. Call 101 quoting OWL Cymru/RC17065508

ASSAULT: Appeal for information

On Saturday 6th May 2017 between 21:00 and midnight police received a number of calls from the area of Mold Road in Mynydd Isa regarding reports of problem with youths. Later the same day a male was assaulted receiving a serious injury to his face. Police are appealing for any witnesses who may have witnessed the assault, or who had issues with children on Saturday evening, in that area to contact them. Call 101 quoting OWL Cymru/RC17064982



MISSING: Shaun Parry APPEAL Wrexham area

Appeal to find Shaun Parry who is missing from the Wrexham area. Shaun Parry, aged 45, was last seen at his home last night.

Anyone who has any information on his whereabouts is urged call 101 quoting reference number OWL/CYMRU/18054



MISSING : David Benbow APPEAL Buckley/Wrexham Areas

Appeal to find man who David Benbow from the Buckley / Wrexham area. David is 6-foot-tall, of slender build mousy brown/grey hair, unshaven, wearing grey tracksuit bottoms, green top. Anyone who has any information on his whereabouts is urged call 101 quoting reference number OWL/CYMRU /V067752

BURGLARY: Fron Road, Connahs Quay

There has been a report of a burglary in the Fron Road area of Connahs Quay recently. The incident occurred sometime overnight from TUESDAY 9th – 10th May. Unknown person(s) have entered the property through a rear open window, unlocking the rear door and then carried out an untidy search of the property. The following items were taken during the burglary: Samsung Smart TV (43"), Fujitsu Laptop with charger, Mobile phone, Keys from the property, keys to vehicle, fossil mens watch black in colour, 1 x black speaker, adult blood pressure kit grey in colour, a box containing 8-10 candles, unopened bottle of wine, 4 cans of Guinness, 1 x plastic bottle of Melatonin 3 mg capsules – 10 tablets. A silver Citroen C3 vehicle registration number NA03 AOS was also taken. Any information that could assist please call 101 quoting OWL Cymru/RC17066720

V067062 – Horse attacked by Dog whilst being ridden

There has been a report of a horse having been attacked whilst being ridden on a beach in North Wales recently. Horse riders, and dog owners, need to be mindful of potential incidents of this type when in proximity of each other and take the necessary steps to avoid attacks of this nature.

JEWELLERY THEFT : Message from Community Safety Team

A burglary has occurred close to the border, but outside the North Wales area, a large amount of gold jewellery has been taken. The following advice from Police. 'I would like to reassure the Public that our local teams work with partner agencies to prevent victims of this type of crime and offer advice and support about protecting their properties. As we are coming into the Summer period I remind everyone to ensure their properties and outbuildings are safe and secure, additional

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information on how they can secure your properties can be found on the North Wales Police website and also the below points'.

- Keep the jewellery in a safe place & locked up if possible.
- Ensure that the jewellery is insured.
- Consider storing high value items elsewhere such as in a bank deposit box; contact your bank for details.
- Make a list of all jewellery stored in your house with a description of each item.
- Photograph all pieces of jewellery against a plain background with the ruler next to them to give an idea of size.
- **DNA SECURITY MARKING KITS ARE AVAILABLE FROM OWL WATCH TEAM £20.00**
- Consider registering your jewellery with a registration company.
 - Make sure your home is kept secure at all times: keep windows and doors locked, switch lights on when going out to make your home looks occupied, use burglary alarms and install security lights on the outside of your property.

Jailed for Fraud and Money Laundering

On 5th May 2017 ten people appeared before Caernarfon Crown Court and were sentenced for their various roles in a fraud and money laundering 'racket' which left four vulnerable people with losses of over £700,000. The offences centred around extortionate costs for alleged 'roofing and building work' undertaken in the Anglesey, Bangor and Conwy areas since 2009 with a number of offenders implicated for 'cashing in' victim's cheques.

- Steven Charles JONES 38 from Llangefni received 8 years in prison
- Daniel Lee TAYLOR 30 from Llangefni 2 years in prison
- Mark Nicholas WILLIAMS 33 from Caernarfon 28 weeks suspended for 12 months
- Bedwyr Fon ROBERTS 35 from Bangor 6 years in prison
- David Wyn CASHMAN 27 from Caernarfon 9 months suspended for 12 months plus 150 hours' unpaid work
- Macauley Jordan LEWIS 20 from Llangefni 4 months in youth offenders suspended for 12 months
- Christopher James POLLITT 33 from Rhyl 9 months suspended for 12 months plus 150 hours' unpaid work
- Sean PARLOUR 36 from Llangollen 9 months suspended for 12 months plus 150 hours unpaid work
- Mandy JONES 41 from Llangefni 9 months suspended for 12 months plus 150 hours' unpaid work
- Caren Wyn OWEN 51 from Bangor 20 months in prison

Visit Anglesey Trading Standards website for guidance on how to 'buy with confidence'

<http://www.anglesey.gov.uk/advice-and-benefits/trading-standards/anglesey-buy-with-confidence-scheme/> or phone 08450 669933. If you suspect rogue traders are active in your area or you've been a victim please contact North Wales Police control room phone 101 or anonymously via Crimestoppers on 0800 555 111 or to OWL Office 01352 708118 (who will not disclose your details)

Help Police tackle drug supply & associated crime in Flintshire

South Flintshire Safer neighbourhood team are appealing for help from the Mold & Buckley public to combat the supply of drugs and associated crimes. In recent months, there has been an increase in

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the possession and supply of drugs, with class A and B drugs being brought into North Wales and sold in the Mold area. Crimes linked with this activity have also risen, especially shoplifting and thefts from motor vehicles. The South Flintshire Safer Neighbourhood team are now running an operation with the Cheshire & North Wales Firearms Alliance policing unit to tackle these travelling criminals. Sgt Mavis Evans is appealing for people to remove valuables from their vehicles and to make sure they lock them. We know that thieves are out at night checking whether cars are unlocked and, if given the opportunity, they will steal anything left inside. A number of people have been arrested after using credit cards stolen from vehicles. Police are also seeking information on drug supply. If you know of any suspicious activity regarding drug dealing please call 101 or Crimestoppers on 0800 555 111 or call us direct on 01352 708118 quoting OWL Cymru - **Your details will not be disclosed to offenders.** Sgt Evans said "In the meantime, we will also be looking to complete closure notices on properties where there is evidence of drug use and associated anti-social behaviour."

SCAMS

TARGET YOU
PROTECT YOURSELF

SCAMS/FRAUD ATTEMPTS :

Here are the latest Tele-Fraud scams/cybercrime incidents reports received this week. Some are new types, some are repeat incidents. Please pass to others, help prevent them from becoming a victim of a scam, cybercrime, or crime.

NO COLD CALLERS

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DOORSTEP COLD CALLERS -

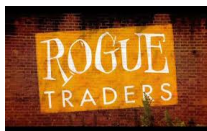
Purchasing or using the services of cold callers can be a risky business, as if

something goes wrong with the service, or product, they may prove difficult to trace. **Some cold callers are also linked to burglaries, or other criminal activity.** Reputable, local traders can be found via North Wales Trading Standards Services 'Buy With Confidence' Schemes information visit www.buywithconfidence.gov.uk



COLD CALLERS – Mobility Aids

An elderly Flintshire resident had two cold callers (male and female) call on Thursday evening of last week. The resident told them they didn't want anything but they persisted, so the resident agreed they could call at the house the following day. A relative heard of the impending visit and looked into the company and found they used high pressured sales tactics on older and vulnerable residents. The relative attended at the address the following day and turned the salesperson away. The salesperson told the relative they were working in the North West over the next few days. The cold caller provided a telephone number, but the relative has not managed to get a response from it.



Rogue Traders Week

A white Peugeot van was sighted in Crogen, Chirk with 2 males on board delivering leaflets for roofing work at approximately 11.55hrs on the 10th of May. Both males made off from police leaving the vehicle insitu, this vehicle was seized

Under S165 of the Road Traffic Act as it did not have any insurance. We suspect that the males were in fact 'Rogue Traders' targeting vulnerable residents. Both males were wearing dark blue fleece jackets and had Irish accents. If you have any information in relation to this incident please contact NWP Control Room quoting V066809.

Information regarding genuine traders can be obtained from your local Trading Standards department under the 'Buy with confidence scheme'.



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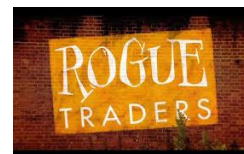
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Police Sergeant Sue Richards Eastern Community Safety Department " Operation Rogue Trader proved very successful this year in the Eastern area of North Wales Police. We have delivered a number of Rogue Trader awareness packs to identified areas of previous Door Step Crime incidents. We also visited previous victims that have been

targeted by Rogue Traders which give us the opportunity to reassure and to ensure they had adequate security measures in place. By seizing the Peugeot van we hope to have disrupted the males activities and prevented further victims of crime in the area. Rogue Trader week is an excellent opportunity to work alongside partner agencies however we urge the public to continue reporting suspicious cold callers to Trading Standards and ourselves and be vigilant to vulnerable and elderly neighbours and family members who could potentially become a target. If you suspect Rogue Traders in the area please contact Trading Standards who will be able to help and look at possible offences. If you require any further information please contact easterncommsafety@nthwales.pnn.police.uk "



COLD CALLING TELEPHONE CALLS : remember, do not pass on any personal or banking information to a telephone cold caller. Scammers can be well prepared before making their call.

Suspicious Telephone Call – Double glazing Warranty

A Flintshire resident has received a telephone call relating to their double glazing. The caller informed them that their double glazing was out of its 10 year warranty and they said they could come and inspect them free of charge and make recommendations. The resident assumed this was part of the warranty from the company where she originally purchased them from and initially agreed to a visit. The caller then went on to ask how many bedrooms were at the property and whether they were living on their own, or others in the property. Following the call the resident contacted their original windows fitting company who informed them that this company had done this previously and seemed to target single and vulnerable people. The windows fitting company then said that when the warranty company has attended at previous addresses they claim repairs are required and charge exorbitant rates to do this. If you receive such a call it is advisable not to pass on any information, or agree to an appointment. Check with the windows company who fitted your windows originally to see if it is linked to an original warranty. **If your original fitter is no longer trading, seek advice from Consumer Direct Telephone: 03454 04 05 06 Welsh language: 03454 04 05 05**

CALL BLOCKERS ARE AVAILABLE FROM OWL WATCH CYMRU PROTECT – online crime prevention shop at a neighbourhood discounted price



SCAM AND SUSPICIOUS E MAILS, TEXTS OR LETTERS

Remember, scam and phishing e mails are designed to panic you into reacting, or make you respond without thinking.

Never automatically click on a link or respond without being sure that the sender is genuine

A Gwynedd resident received an email which stated that they had **added an email address to their PayPal** account. The email also asked the resident, that if they didn't add the new email, they must contact the provider straight away by a hyperlink provided in the email. This would have taken them to a spoof website, which would ask for their original PayPal account details, so they can be used by

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the fraudsters. On their website, PayPal advise their customers on how they can recognize which emails are scams. Enter details of the below into your browser to view more information

<https://www.paypal.com/gb/selfhelp/article/how-can-i-tell-if-an-email-is-genuinely-from-paypal-faq2061> . Suspicious e mails of this type can be forwarded to spooof@paypal.co.uk

A Flintshire business has received an email which stated that it came from the **manager of the HSBC Bank**. The email said that the business had a **significant amount of debt on their account**. It also urged the business to pay it back as soon as possible, and provided a fake report as an attachment. This is an attempt to panic the business into opening the attachment to view more information, but the attachment contains a virus that would infect the computer. To prevent this type of scam HSBC provides information, not only for their customers, but for those who are not banking there. Enter details of the below link into your browser to view more information

<https://www.hsbc.co.uk/1/2/contact-and-support/security-centre> For their customers, suspicious e mails of this type can be reported by phone via the number provided on the monthly account statement. HSBC Security Centre can be contacted on 03456 002 290. Suspicious e mails can be forwarded to phishing@hsbc.com

A Flintshire resident has received an e mail claiming to be from **HMRC stating they were due a tax refund**. The resident could 'claim the refund' by downloading a form and completing their bank details. The recipient was aware it was a scam and did not respond. As a reminder, HMRC would not contact you in this way. Suspicious e mails can be sent to phishing@hmrc.gsi.gov

Trading Standards have asked that we circulate the following advice as useful

reminders - Telephone Scams There are so many telephone scams that have been reported to the trading standards department, some examples include:

Microsoft computer virus scam Payment Protection Insurance scam
Accident Claims



A scam is simply a scheme to con someone out of their money, the best way to deal with the scammers is by hanging up the telephone. Once you show the slightest interest in their scheme they will repeatedly contact and harass you.

Some things to remember:

- Banks/Building Societies will never phone you and ask you to confirm your details such as your bank account
- Microsoft will never phone you and tell you there is a problem with your computer
- Your internet provider will never phone you and tell you you have to pay more for their service or to correct a problem
- HMRC will never phone you and threaten you with imprisonment if you don't pay up your taxes
- When you receive these types of phone calls ALWAYS just hang up the telephone
- Never disclose any of your details
- Never confirm your details – often scammer have small amounts of details, they don't know that these are correct unless you confirm them
- Never give your bank details to a stranger
- Don't be frightened of saying NO

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Remember you can report the scam telephone calls to trading standards on 0345 040506, you can also e-mail us using trading.standards@flintshire.gov.uk

By informing us of your experience we can warn others!

A scammer will not stop until they have taken all of your money.

Register with the telephone preference service (TPS) using the local rate number 0845 070 0707 or via the website www.tpsonline.org.uk

Scam Mail

There are many forms of scam mail such as, fake lotteries, prize draws, bogus psychic predictions, investment cons and miracle health cures, these are to name but a few. Some might think that they are obviously scams, however there is a saying that there 'is a scam for everyone'. The advice we provide, on ways to protect yourself might sound obvious, however there are hundreds of thousands of scam letters being delivered every day, and while just one person might reply, this will continue.

There are some ways to protect yourself from scam mail:

- Never reply to scam mail
- If in doubt check it out! Do an internet search on the company sending the letter, telephone trading standards on 03454 040506, you can bring the letter to us and we can check it for you, or ask a friend or relative
- Never trust anyone who says you've won a lottery or prize, they will likely ask you for a fee, they will say it's for taxes or a release fee, or dress it up another way. **THEY JUST WANT YOUR MONEY – YOU WILL NEVER RECEIVE YOUR PRIZE**
- Don't ring premium rate numbers, they are expensive
- Don't be frightened into sending money to so-called psychics, they send identical letters to hundreds of thousands of people!

By not responding to scam mail, you are beating the scammer, they will eventually stop sending you the mail. Always destroy scam mail (and unwanted mail), for example by using a shredder. These documents might have sensitive information on them like your name and address.

Register with the mail preference service (MPS) using the local rate number 0845 703 4599 or via the website www.mpsonline.org.uk

DON'T GET CAUGHT OUT BY ROGUE TRADERS – if in doubt keep them out !



UniTeam 2017 – 4 Students from Chester University, studying Criminology, Physiology and Sociology are working with OWL Watch Cymru team

**Community safety & assurance events
Rogue Traders Week**

ANYONE's child could be a casualty of the drug war – Transform Drug Policy at Wrexham Football Stadium hosted by Police Crime Commissioner for North Wales – Arfon Jones



UniTeam2017 crime prevention promotion roadshow starts next week !

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Safety and Security Event – NEW ULTIMATE MARKING KIT – HANDS OFF !

UniTeam2017 are Students from Chester University who are working with OWL Watch Cymru team to prevent & deter crime in your neighbourhoods.

The OWL Watch team will be at Connah’s Quay Medical Centre on Monday 15th of May from 10:30 onwards with our ‘ UniTeam 2017’ who will be highlighting the importance of coding your property with their innovative “HANDS OFF! It’s marked – make sure you code your load” initiative with the “ultimate property marking kit” “the world’s first dual marker pen” with the unique choice of two inks making it the most effective tool for property marking.

It also has clear laminate labels and all weather warning labels which are designed for use on property kept and used outdoors. The kit also includes a cycle wrap around label and holograms labels for items such as mobile phone thereby acting as a visual deterrent/warning.

This is the first of a number of events across the Flintshire and Wrexham areas, come along and “code your load” meet UniTeam2017 who want to help you to protect your property in your home, shed, garage, car, workplace or when you are out and about.

If you would like to have a promo session in your store, business, neighbourhood, work place, school, college etc, please contact us either by email watch@owlcymru.org or telephone 01352 708118

DRUGS ARE DANGEROUS ! But does banning them cause more harm that good ?
Police Crime Commissioner hosted Anyone’s Child event – inviting people to find out why legally regulated drugs, supplied by doctors and pharmacists, would reduce the dangers. **Debating drugs – how to make the case for legal regulation**

TRANSFORM – getting drugs under control – helping to protect our children, loved ones, reducing harm and protecting our communities too.

Anyone’s Child could be a casualty of the drug war !
Anyone’s neighbourhood could be a casualty too !
New approach to drugs what it could mean to your family and your community

Who should supply drugs ? - Pharmacists or dealers ? its upto you !
Who should supply cocaine ? – The Sinaloa Cartel or High Street chemists ?

- Drug prohibition gifts a vast trader to organised criminals and unregulated dealers. That is 240 million users spending billions worldwide.
- Drug dealers in the illegal trade do not ask for ID. There are currently no barriers to young people buying drugs sold illegally.
- The people who tax illicit opium production are warlords and terrorists !

