

# Voluntary Voice Newsletter

Issue 2 2018  
[www.flvc.org.uk](http://www.flvc.org.uk)



## Volfest '18

*Supporting,  
Promoting and  
Developing Voluntary &  
Community Action*



Cefnogi Trydydd  
Sector **Cymru**  
Third Sector  
Support **Wales**

**FLVC**  
Flintshire Local Voluntary Council  
Cyngor Gwirfoddol Lleol Sir y Fflint

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*You can be part of  
this newsletter too!*

If you would like to include an article in the next edition of Voluntary Voice then please forward your article to:

Jane Hewson,  
Communications Officer, Mold Business Park,  
Wrexham Road, Mold, CH7 1XP.

Email - [info@flvc.org.uk](mailto:info@flvc.org.uk)

Tel - 01352 744 000

## Would you be happy to receive our Voluntary Voice newsletter electronically?

Printed copies will always be available and we recognise the importance of hard copies. If you would like to help us to reduce costs, and damage to the environment, and are happy to access this publication online please can you contact Jane Hewson, Communications Officer. Email – [jane.hewson@flvc.org.uk](mailto:jane.hewson@flvc.org.uk)



## Flintshire Local Voluntary Council (FLVC)

### *Our Vision:*

FLVC's vision is of a strong sustainable and effective voluntary and community sector, involving and serving Flintshire people.

### *Our Mission:*

FLVC's mission is to support, develop and promote voluntary and community activity in Flintshire and to strengthen the capacity of voluntary and community groups to contribute to the quality of life of Flintshire people and communities.

## Welcome to the latest edition of Voluntary Voice.

A key part of FLVC's role is information sharing – sharing good practice, sharing opportunities for collaborative approaches and sharing good news! Hopefully you will have updated your privacy settings to indicate whether you wish to continue to receive information from FLVC via our e-bulletins, in line with the new GDPR guidelines. The General Data Protection Regulation (GDPR) that came into force on 25 May 2018 will affect all Third Sector organisations that store and process the personal data of beneficiaries, financial donors, staff and volunteers. As we go to print, WCVA (the national Third Sector Support Wales organisation) are developing a range of templates to help Third Sector organisations to adapt to the changes. Call: 01745 357540 or contact our team for links/more information.



## Annual General Meeting

Please add the date of our AGM to your diary – Thursday 13th September 6pm at Theatr Clwyd (RSVP). We have a small number of vacancies on our Board this year – would your organisation like to nominate you to represent the Third Sector as an FLVC Trustee? We would like to attract people to the Board of Trustees from all parts of the county with a wide range of backgrounds, and preferably, with experience of the voluntary sector. We need people who want to see the voluntary sector grow in a positive and constructive manner who will give their time, knowledge and experience to support the work of the organisation. The following skills and experience would be useful: supporting staff and volunteers, financial management, training, governance, strategic planning, marketing/publicity, fundraising and disability issues in addition to having good links to local communities and services. FLVC would also benefit from trustees who have entrepreneurial and business experience.



## How to Become a Trustee

Each voluntary organisation that is a member of FLVC may nominate one candidate for election as a trustee at the Annual General Meeting. If there are more candidates than places then a secret ballot will be held at the AGM. Each candidate and nominating organisation must complete the nomination form that will be sent to all member organisations within the next few weeks.

Give me a call if you would like more information and/or would like to find out more about the work of FLVC.

Best wishes

Ann

Chief Officer  
01352 744028

[ann.woods@flvc.org.uk](mailto:ann.woods@flvc.org.uk)

## The Tom Jones Award for Outstanding Volunteering Contribution by a Young Person

Are you aware of a young person who has made an outstanding contribution through voluntary / community work in Flintshire?

Would you like to nominate them for an award at our Annual General Meeting in September?

If so, please contact Jane Hewson or a member of the Volunteer Centre for a copy of our nomination form or email [info@flvc.org.uk](mailto:info@flvc.org.uk)  
**FLVC, Corlan, Unit 3 Mold Business Park,  
Wrexham Road, Mold CH7 1XP  
01352 744000**

	Volunteer Organisers Network	N.E.W. Wellbeing Network	Trustee Network	Annual Event/ Network
Aug				
Sept	<b>19th September 2018</b> Volunteering Information and Recruitment Day 9.30 - 12.30 Mold Library	<b>13th September 2018</b> Flintshire (Venue TBC)		<b>13th September 2018</b> 6.00pm FLVC AGM Theatr Clwyd
Oct	<b>22nd October 2018</b> 9.30am - 12.00pm Corlan		<b>16th October 2018</b> Corlan	
Nov		<b>8th November 2018</b> Wrexham (Venue TBC)		Third Sector Conference
Dec				
Jan 2019	<b>31st January</b> Volunteering Information and Recruitment Day 9.30 - 12.30 Flint Library			
	<b>To book a place at a Vol Org Event please contact Janet Owen on 01352 744016</b>	<b>To book a place at a Wellbeing Event please contact Karen Peters on 01352 744015</b>	<b>To book a place at a Trustee Event please contact Shaun Darlington on 01352 744 027</b>	<b>To book a place at an Annual Event please contact Jane Hewson on 01352 744030</b>

*Early Help Hub – new facility now open*

A “Ground Breaking” new facility which will help Flintshire Families has been opened

Flintshire County Council welcomed Sally Holland, the Children’s Commissioner for Wales, to launch the county’s new Early Help Hub recently.

A spokesman for Flintshire Council said “This ground breaking innovation was commissioned by the Flintshire Public Service Board and is designed to deliver more timely, and coordinated, support to families with greater needs. The launch celebrated the hub’s achievements to date sharing positive stories about how we have worked collectively to support families with 2 or more ACE’s (Adverse Childhood Experiences).

To complement the launch of the Early Help Hub, FLVC is delivering a supported volunteering programme specifically aimed at young people living in Flintshire. The Young Peoples project is for 14 – 25 year olds, it’s a great way to get involved with the local community and gain an accredited qualification at the same time.

*Parents of Autism Caring Together (PACT) – autism support group*

A group of parents of autistic children, with the support from Action for Children, are running a group aimed at supporting other parents and carers with children / young people with autism / autistic tendencies. 2018 meetings will be held in the

Grosvenor Hall, Mold, CH7 1EJ  
from 10 am – 12 noon on  
Thursday mornings

- 13th and 27th September**
- 11th and 25th October**
- 8th and 22nd November**
- 13th December**

**For more information call 07544 285473 or email [parentsofautismcaring@gmail.com](mailto:parentsofautismcaring@gmail.com)**



## Flintshire Community Chest - Dangerpoint

The Flintshire Community Chest Grant Scheme is administered by Flintshire Local Voluntary Council (FLVC) on behalf of Flintshire County Council.

The Grant was established to support voluntary and community activity in Flintshire and any non-profit making community / voluntary organisation operating in or serving all or part of Flintshire, independent of statutory or public bodies can apply.

A spokesman for Dangerpoint, one of the latest beneficiaries, said "We are really grateful to the Flintshire Community chest for the financial support with this project. It has helped the team purchase the interactive screen in order to develop the children's resilience app and will also help with further developments currently in progress.

The interactive screen has "Snowflake" software installed that enables users to create their own lessons (similar to an App) for centre users. The purpose of the App was to create fully interactive lessons where users could learn about Severe weather and Emergencies to help them become more aware and prepared for the future.

For further information about the Community Chest Grant Scheme please contact:  
Heather Hicks, FLVC, on **01352 744004**.

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**INVITATION  
GWAHODDIAD**

**Flintshire Local Voluntary Council  
21<sup>st</sup> Annual General Meeting**

The Clwyd Room, Theatr Clwyd, Mold  
**Thursday 13<sup>th</sup> September 2018**  
6.00pm for 6.45pm  
Please join us for a light buffet at 6.00pm  
before the meeting commences.

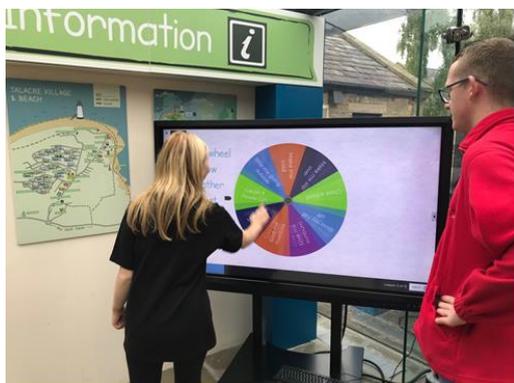
**RSVP by Thursday 6<sup>th</sup> September 2018 to:**  
Flintshire Local Voluntary Council, Corlan, Unit 3, Mold Business Park,  
Wrexham Road, Mold CH7 1XP Tel: 01352 744000 Email: info@flvc.org.uk

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**Cyfarfod Blynyddol Rhif 21  
Cyngor Gwirfoddol Sir y Fflint**

Ystafell Clwyd, Theatr Clwyd, Yr Wyddgrug  
**Dydd Iau Medi'r 13<sup>eg</sup> 2018**  
6.00yh ar gyfer dechrau am 6.45yh  
Dewch draw i ymuno gyda ni am fwffe ysgafn  
am 6.00yh cyn y cyfarfod.

**RSVP erbyn Dydd Iau Medi'r 6<sup>ed</sup> 2018 to:**  
Cyngor Gwirfoddol Lleol Sir y Fflint, Corlan, Uned 3,  
Parc Busnes Yr Wyddgrug, Ffordd Wrecsam, Yr Wyddgrug CH7 1XP  
Rhif Ffon: 01352 744000 E-bost: info@flvc.org.uk



## FLVC Training Programme

The following courses are to be held at Corlan,  
Unit 3, Mold Business Park, Mold CH7 IXP.

### Level 2 Food Safety in Catering

Date: 2nd August 2018

### Emergency First Aid at Work

Date: 1st November 2018

### Mental Health First Aid Certificate for Young People

Date: 12th/13th November 2018

### Makaton

Date: TBC

### Makaton Refresher

Date: TBC

### Counter Terrorism Awareness Session

Date: TBC

### Safeguarding

Date: TBC

### Using Digital Health and Wellbeing

Date: TBC

### Safeguarding for Organisations

Date: TBC

### All Wales Basic Safeguarding Course – Version 3

Date: TBC

### USING DBS CHECKS

Date: TBC

### Money Debt and Benefits Advice Signposting

Date: TBC

If you would like a place on any of these courses  
please contact  
[jane.hewson@flvc.org.uk](mailto:jane.hewson@flvc.org.uk)

## Trustee Information Network Meeting

On Tuesday 22nd May, the Trustees' Information Network Meeting took place at FLVC on the subject of General Data Protection Regulations (GDPR). This is an important subject and the meeting attracted twenty-six participants from a variety of different organisations throughout the county.

Training was delivered by Claire Sumner and Juana Eastwood of Swayne Johnson Solicitors and Jane Tweedie of Whittingham Riddell Accountants.

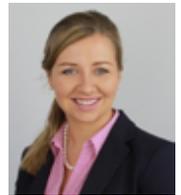
### Contact Addresses:

Claire Sumner

Juana Eastwood

[law@swaynejohnson.com](mailto:law@swaynejohnson.com)

[www.swaynejohnson.com](http://www.swaynejohnson.com)



Jane Tweedie

[jtweedie@wrllp.co.uk](mailto:jtweedie@wrllp.co.uk)

[whittinghamriddell.co.uk](http://whittinghamriddell.co.uk)



See also the information sheet on FLVC's  
website:

<http://www.wcva-ids.org.uk/flvc/1116>

**FLVC welcome new members of staff:**

- Heather Hicks as our Funding Officer,
- Debbie Long as Volunteering Development Officer (Young People) and
- Hayley Hill as the WellBeing Manager for Wrexham and Flintshire, working with FLVC and AVOW.

Also, the Early Help Hub was officially launched on Friday 8th June 2018, and we welcome our new Hub Third Sector Co-ordinator, Claire Trevor to this multi-agency team and to Corlan.

Whilst we welcome new faces, we say farewell to Emma Gough who leaves the Volunteer Centre Team to pursue a career in Social Work.

Very best wishes to all in your new roles.

**Stepping Up to Volunteering**



A Supported Volunteering Programme For adults with learning difficulties and/or Autism Spectrum conditions

**NEXT COURSE STARTS**

**MONDAY 24TH SEPTEMBER**

**RECRUITING NOW**

**Contact: [jill.blandford@flvc.org.uk](mailto:jill.blandford@flvc.org.uk) (01352 744001)**

**or [chris.ablett@flvc.org.uk](mailto:chris.ablett@flvc.org.uk)**

**(01352 744019)**



## Bryn Gwalia Bowling Club Fund

Proceeds from the former Bryn Gwalia Bowling Club have formed a Grant fund to support one-off community activities in and around the Mold area.

Eligible activities include:

- Capital projects
- Community events
- Equipment
- Publicity/Marketing for community events
- Training & Awareness events/courses

Applicants must be both in the CH7 postcode, and within a 5 mile radius of Mold.

The deadline for the 2nd round of applications is **31st August 2018**.

Please note, there is a finite amount of funding available.

Applicants can find out more by contacting Heather Hicks on 01352 744004 or email: [funding@flvc.org.uk](mailto:funding@flvc.org.uk)

## Williams Family Foundation

The Williams Family Foundation gifts grants to local charities that are supporting disadvantaged people, with the aim of making lives better. They prefer to support charities that aid those in need, including young people, the elderly, people with learning or physical disabilities and people of ill health. Grants are only awarded to Registered Charities in operating in North East Wales and Cheshire. Priority is given to projects that will benefit their target groups and have a positive impact on the lives of these individuals.

For more information, visit the website:

[www.williamsfamilyfoundation.org.uk/](http://www.williamsfamilyfoundation.org.uk/)

Tel: 01244 570 292 or

email: [enquiries@williamsfamilyfoundation.org.uk](mailto:enquiries@williamsfamilyfoundation.org.uk)

## HAWARDEN & DISTRICT RELIEF IN NEED FUND

Supporting the needs of community groups and individuals in the ancient parish of Hawarden

Are you a group or an organisation that works to support vulnerable people, OR, are you an individual in crisis?

If so then you may be eligible for funding from The Hawarden & District Relief in Need Fund, with grants of up to £750 available.

The ancient parish of Hawarden consists of the following modern wards: Aston, Broughton West, Buckley Pentrobin, Ewloe, Hawarden, Mancot, Saltney Mold Junction, Saltney Stonebridge, Sealand, Shotton East, Shotton Higher and Shotton West.

For more information contact Andrea Powell at the Community Foundation in Wales or visit

[www.cfiw.org.uk](http://www.cfiw.org.uk)

Tel 02920 379580

Email [andrea@cfiw.org.uk](mailto:andrea@cfiw.org.uk)

# VOLUNTEERING *Afternoon of Celebrations*

Volunteers' Week Celebrations are long-standing, popular events in the voluntary sector which we at FLVC are very proud to host. Our Volfest celebration this year took place on Friday 1st June at Coleg Cambria's Northop College Business School. Volunteer's Week is a chance to be part of the UK's biggest celebration of volunteering and a chance to say thank you for the fantastic contribution thousands of volunteers make across Flintshire.

At our Volfest event, over 100 volunteers were nominated by organisations and were presented with a certificate to acknowledge the outstanding contribution they make. In addition to this OWL (Online Watch Link) Cymru and Richard Spray from Mold Town Council received Highly Commended certificates as part of WCVA's National Wales Volunteer of the Year Awards 2018.

We were very lucky to have Dee Sign Choir performing in British Sign Language to music. British Sign Language (BSL) is the official language of Deaf people in the UK. They translate the words of many popular songs into BSL and perform them at events in and around Chester.

For more information the choir can be contacted on **01244 371372**. It was a fitting way to end the ceremony followed by Afternoon Tea!

Thank you to everyone who attended but most of all thanks to all those wonderful volunteers we have in our county.



OWL Cymru



Richard Spray –  
Mold Town Council



## VOLUNTEERING – new Digital Platform

In Wales 28% of people describe themselves as currently taking part in volunteering, with 61 million hours a year given to help improve Welsh society and meet people's needs and aspirations.

Third Sector Support Wales have launched a new digital volunteering platform to link potential volunteers with volunteering opportunities across Wales. The new platform is free for volunteers and for organisations looking to recruit. As with the previous Volunteering Wales website, you can find opportunities by searching for keywords or according to distance from your location. However, volunteers can now also log the hours and skills they gain through volunteering and will receive digital badges for volunteering 50, 100, 200 hours or more.

Registration is straightforward, and the website will remind you of your forthcoming commitments as well as being a record of what you have achieved, particularly useful for updating your CV.

For organisations, the system will help you to recruit and manage volunteers, log volunteer hours, plan rotas and events, record training and experience and produce reports.

Third Sector Support Wales are encouraging organisations to register for the new platform now by visiting the new website

[www.volunteerwales.teamkinetic.co.uk](http://www.volunteerwales.teamkinetic.co.uk)

## Young Peoples Project



### Programme Details

Age 14-25 Years

Starting Wednesday 3rd October

8 weeks, 1 day per week - Volunteer 'taster sessions' in various locations that meet the individuals' skills and preferences

Informal learning opportunities to explore the skills required for volunteering and the benefits from helping out in the local community

Confidence building and social skills improved

The option of completing an accredited Agored qualification – (Level 1 in Volunteering and Community Engagement)

Support to move on to mainstream volunteering opportunities (if appropriate)

If you live in Flintshire and want to know more information about this project please contact:

[debbie.long@flvc.org.uk](mailto:debbie.long@flvc.org.uk) (01352 744017) or  
[chris.ablett@flvc.org.uk](mailto:chris.ablett@flvc.org.uk) (01352 744019)

**Don't forget the Volunteer Centre is here to support Third Sector organisations and individuals by offering the following:**

- Advice and guidance on Good Practice Management for organisations who have volunteers
- Support on how to use the new Volunteering Digital Platform to recruit volunteers and look for volunteering opportunities
- Provide support for people wanting to volunteer in Flintshire
- Attend events to promote volunteering and recruitment
- Deliver supported volunteering projects

Contact the team at FLVC for further information at [info@flvc.org.uk](mailto:info@flvc.org.uk) or phone **01352 744000** for any of the above.

## Important! Prepare for the charity annual return 2018

The Charity Commission's new annual return service will soon be available. Last year the Commission consulted with the charity sector about the annual return for 2018. Based on the outcome of this consultation it will now be introducing a tailored annual return by the end of August. It will include new questions that charities can start preparing for now and for some charities this will create additional work. For further details:

<https://www.gov.uk/government/news/charity-annual-return-2018>

Amongst the changes for 2018,

- a requirement to supply a breakdown of salaries across income bands, and the amount of total employee benefits for the highest paid member of staff.
- a query as to whether the charity has any trading subsidiaries
- more detail regarding overseas charitable income and expenditure



## GDPR – are you ready?

The General Data Protection Regulation (GDPR) that came into force on 25 May 2018 will affect all third sector organisations that store and process the personal data of beneficiaries, financial donors, staff and volunteers.

## What is GDPR?

GDPR is a 21st century approach to data protection, it aims to provide more protection for individuals and therefore more privacy obligations for organisations.

## GDPR Resources for third sector organisations

New GDPR resources for the sector are being produced by WCVA, the national Third Sector Support Wales organisation.

WCVA is producing a range of new bite-size information resources and templates to support organisations with GDPR compliance.

The resources will include an information sheet, web page and an animated short film that will cover the key changes to data protection law.

WCVA have been working with Hugh James, on the development of a suite of GDPR compliant templates that third sector organisations will be able to adapt to their own requirements. These will include model data protection and document retention policies, privacy notices, and checklists for data protection audits and privacy impact assessments.

WCVA's YouTube channel hosts many video clips on topics to help with GDPR compliance, including Fundraising and Data Protection, Cyber Security Privacy Notices & Consent and Data Protection for trustees.

The WCVA youtube channel can be accessed via

<https://www.youtube.com/user/walescva>